

Certificate of accreditation as a taxi-cab permit holder

Certificate of accreditation as a taxi-cab permit holder (taxi-cab operator)

Pursuant to section 134 of the *Transport (Compliance and Miscellaneous) Act 1983 (Vic)* ('the Act') this is to certify that the Taxi Services Commission (TSC) has accredited

Mr Nurul Baker Polash
27 Anglers Dr
Epping Victoria 3076

as a **taxi-cab permit holder** authorised to operate taxi-cab services subject to the provisions of the Act and the Transport (Taxi-cab Industry Accreditation) Regulations 2007 (Vic) ('the Regulations').

Accreditation number:

LOA-A128169

Commencement date:

31 July 2014



Taxi Services Commission

The taxi-cab permit holder must at all times comply with the Act and any Regulations made under the Act including (but not limited to) the Regulations.

WARNING: failure to comply with the Act, Regulations, and any conditions, restrictions or other limitations imposed on your accreditation may be deemed as an offence under the Act and/or Regulations for which you may be fined, receive penalties and/or a criminal conviction.

CLEARANCE OF IMPROVEMENT NOTICE

This clearance certificate is made pursuant to section 177 of *Commercial Passenger Vehicle Industry Act 2017* (the Act). This certificate applies if the Commercial Passenger Vehicle Commission (CPVC) or an authorised officer of CPVC is satisfied that a person on whom an improvement notice has been served has complied with all the requirements of, or a specific requirement of that notice.

CERTIFICATE NUMBER: 1034/013/CC

1. SERVING OFFICER

First name: Charles	Last name: Muscat
Contact number: 0427 424 174	
Email: charles.muscat@cpv.vic.gov.au	
Commercial Passenger Vehicle Commission – 1 Spring Street, Melbourne VIC 3000	

2. DETAILS OF IMPROVEMENT NOTICE SUBJECT OF THIS CERTIFICATE

Notice number:	IN1034/013
Notice was issued to:	Mr Nural Polash Trading as Taxi Guru
Date of Notice:	27/07/2021
Direction(s) given on Notice:	<p>Mr Nural Polash Trading as Taxi Guru must establish and maintain a database of hazards or risks relating to the provision of commercial passenger vehicle services by associated drivers and the measures taken to eliminate the hazards or risks, by establishing (and maintaining) a register of safety risks.</p> <p>Compliance can be achieved by, but not limited to, engaging with associated drivers, and establishing a register of safety risks in the manner required by Regulation 5 of the <i>Commercial Passenger Vehicle Industry Regulations 2018</i>.</p>

3. DETAILS OF CLEARANCE CERTIFICATE

Direction(s) complied with and subject of clearance under s177 of the Act:	<p>CPVC CONFIRMS THAT THE REQUIREMENTS OF THE IMPROVEMENT NOTICE STATED IN SECTION 2 OF THIS CERTIFICATE HAVE BEEN COMPLIED WITH.</p> <p>I have cited and verified that Mr Nural Polash Trading as Taxi Guru has now established a register of safety risks and that appropriate controls as far as reasonable practicable.</p>
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4. IMPORTANT INFORMATION

The requirements detailed under the improvement notice subject of this clearance certificate will cease to operate when the person receives this certificate.

The service of this clearance certificate does not affect any proceeding for an offence against the Act or the regulations in connection with any matter in respect of which the improvement notice was served.

CLEARANCE OF IMPROVEMENT NOTICE

This clearance certificate is made pursuant to section 177 of *Commercial Passenger Vehicle Industry Act 2017* (the Act). This certificate applies if the Commercial Passenger Vehicle Commission (CPVC) or an authorised officer of CPVC is satisfied that a person on whom an improvement notice has been served has complied with all the requirements of, or a specific requirement of that notice.

CERTIFICATE NUMBER: 1034/014/CC
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1. SERVING OFFICER

First name: Charles	Last name: Muscat
Contact number: 0427 424 174	
Email: charles.muscat@cpv.vic.gov.au	
Commercial Passenger Vehicle Commission - 1 Spring Street, Melbourne VIC 3000	

2. DETAILS OF IMPROVEMENT NOTICE SUBJECT OF THIS CERTIFICATE

Notice number:	IN1034/014
Notice was issued to:	Mr Nural Polash Trading as Taxi Guru
Date of Notice:	27/07/2021
Direction(s) given on Notice:	<p>Mr Nural Polash Trading as Taxi Guru must provide adequate information, instruction training or supervision of associated drivers in compliance with Regulation 7H and 7I(1) of the <i>Commercial Passenger Vehicle Industry Regulations 2020</i> to ensure cleaning requirements as defined by Regulations 7I(1) of the <i>Commercial Passenger Vehicle Industry Regulations 2020</i> are complied with and cleaning records are maintained as defined by Regulations 7H (1).</p> <p>Compliance can be achieved by, but not limited to;</p> <ul style="list-style-type: none"> • Providing clear information and direction on requirement to affiliated drivers on a regular basis • An auditing process / procedure of associated vehicles be developed and implemented designed to verify cleaning activities are understood and completed

3. DETAILS OF CLEARANCE CERTIFICATE

<p>Direction(s) complied with and subject of clearance under s177 of the Act:</p>	<p>CPVC CONFIRMS THAT THE REQUIREMENTS OF THE IMPROVEMENT NOTICE STATED IN SECTION 2 OF THIS CERTIFICATE HAVE BEEN COMPLIED WITH.</p> <p>I have cited and verified that Mr Nural Polash Trading as Taxi Guru has provided clear information and direction on requirements to affiliated drivers on a regular basis. I have also cited and verified that Mr Nural Polash trading as Taxi Guru has developed supportive procedures and guidance to associated drivers on the reasons to disinfect after each trip and outline discipline processes where drivers are identified not adhering to the cleaning / disinfection requirements as far as reasonable practicable.</p>
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